

Abhinandan Saraswat

Technical Support Engineer

Professional Summary

Aspiring Technical Support Engineer eager to utilize skills to provide support and resolve queries of customers in the best way possible. Empathetic towards customers and good in decision-making skills. Wants to work in a challenging work environment, where the utmost utilization of skills is possible.

Experience

Quality control officer

Macleods Pharmaceuticals | Himachal Pradesh

11-2019 to 12-2021

- Handled various critical equipment like HPLC, and GC.
- Using applications like chromeleon 7.2 and lab solutions.
- Making day-to-day reports and setting goals for projects.

Projects

• **Firestore Presentation**



[Github link](#)

Features:-

Attractive presentation showing onboarding processes.

Areas of Responsibility:-

Content creation and presentation preparation.

Tech Stack:-

Reveal.js | HTML | CSS.

A collaborative project built by two members was completed in a day.

• **Lifestyle Stores / clone**



[Github link](#)

Lifestyle is India's leading clothing e-commerce platform.

Features:-

Cart functionality | User interactive | Login-Signup.

Areas of Responsibility:-

Fitness page | Home Page Interactivity | Payments page.

Tech Stack:-

HTML | CSS | JavaScript | VS code.

A collaborative project built by four members was completed in 5 days.

Education

Technical Support Engineering(Full time)

| Masai school | Bengaluru, KR|

04-2022 to Present

B.Tech in Biotechnology

| Dr.APJ A.K.T.U | Lucknow, U.P |

05-2015 to 06-2019



Contact

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Agra, U.P

abhinandan-saraswat

AbhinandanSaraswat

Abhinandan's Portfolio

Technical Skills

SQL | Linux | HTML | CSS | JavaScript
| Java

Customer Service Skills

Effective Communication | Problem Solving | Active listening | Patience

Soft Skills

Leadership | Creative Thinking | Time Management | Decision Making

Certifications & Achievements

- Masai's Zoom Full Marathon Certificate Season 1.
- Masai's Zoom Half Marathon Certificate Season 4.
- Internshala's Internship and Job Preparation.
- Internshala's Data Structure and Algorithms.